

Notice of Potential Breach Affecting Our Patients

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You may have heard that Change Healthcare, a medical clearinghouse, was breached by cybercriminals. Our practice uses Change Healthcare to process claims; therefore, your patient records may be involved. Currently the full extent of the incident is unknown, however we encourage you to review and monitor your credit reports and Explanation of Benefits (EOBs) for suspicious activity.

Here is the Latest Information from Change Healthcare Regarding the HIPAA Breach.

“Based on initial targeted data sampling to date, the company has found files containing protected health information (PHI) or personally identifiable information (PII), which could cover a substantial proportion of people in America. To date, the company has not seen evidence of exfiltration of materials such as doctors’ charts or full medical histories among the data.

Given the ongoing nature and complexity of the data review, it is likely to take several months of continued analysis before enough information will be available to identify and notify impacted customers and individuals. As the company continues to work with leading industry experts to analyze data involved in this cyberattack, it is immediately providing support and robust protections rather than waiting until the conclusion of the data review.

For the Latest Information:

People can visit a dedicated website at <http://changeybersupport.com/> to get more information and details on these resources.”

IF YOU FEEL YOU HAVE BEEN IMPACTED HELP IS AVAILABLE.

Change Healthcare Cyberattack Support

“A dedicated call center has been established to offer free credit monitoring and identity theft protection for two years to anyone impacted.

The call center will also include trained clinicians to provide emotional support services.

The call center can be reached at 1-866-262-5342.

Given the ongoing nature and complexity of the data review, the call center will not be able to provide any specifics on individual data impact at this time.”